

QUALITY POLICY

The primary concern of **Triton Consulting Engineers** is the satisfaction of its clients' requirements and expectations as well as the provision of high-quality services. The firm is aware of the importance of project implementation within a specific frame, in order to both fulfill its objectives in the optimal way and be able to meet the demands of the market. The above-mentioned frame is defined by the standards of quality and of the applied quality system of ISO 9001:2015. Thus, the firm is attuned to the quality policy which is summarized in the following points:

- Constant improvement
- Use of contemporary technological methods for the provision of services
- Monitoring of the advances and the demands of the market
- Monitoring and immediate response to its clients' requests and inquiries
- Compliance with the terms agreed with its clients
- Satisfaction of the expectations of the interested parties
- Demand towards its suppliers to abide to the quality standards required by the firm
- Instant detection of the noncompliances and introduction of reformative and proactive measures
- Risk and opportunity management
- Provision of essential means and knowledge to the firm's personnel
- Enhancing mutual support and cooperation among the firm's employees
- Monitoring and compliance with the legislative and regulative demands

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Quality Policy
Approved and Signed
N. PANAGOPOULOS

